

E3101A-09

4071A Semiconductor Parametric Tester

Serial Numbers:

JP10D00104, JP10D00121/JP10D00223, JP10D00225/JP10D00283, JP10D00285, JP10D00286

Related Service Notes:

E3101A-08

Y2K update information. Product upgrade by Y2K Warranty

To Be Performed By: Customer

Situation:

4071A tester software revision A.01.xx runs with the following operating system software with the HP 9000 model 745i workstations:

- HP-UX s700 9.05 and its C/ANSI C bundle
- BASIC/UX 700 revision 7.11
- SICL C.03.09

This Service Note applies not only to 4071A tester software but to the operating system software of HP-UX, BASIC/UX, and SICL.

About the defect information regarding to the Y2K, see the service note E3101A-08.

Since the TM Y2K Policy states the Y2K warranty coverage for the 4071A products that has shipped after January 1997, the customer can get the 4071A's Y2K warranty program.

Solution / Action:

This service note can be used for the 4071A satisfying the following conditions:

1. Serial numbers of E3101A are JP10D00104, JP10D00121 to JP10D00223, JP10D00225 to JP10D00283, JP10D00285, and JP10D00286.
2. The 4071A is not covered by the software subscription service contract of E3111A+UAF/U00, E3112A+UAF/U00, E3113A+UAF/U00, and E3114A+UAF/U00.

The customer can ask Hewlett-Packard to get the following software materials in a certain combination with free of charge:

- Software CD-ROM and manuals for HP-UX s700 10.20
- Software CD-ROM and manuals for C/ANSI C developer's bundle
- Software CD-ROM and manuals for BASIC/UX 8.02
- Software CD-ROM and manuals for SICL E.01.01
- Software CD-ROM and manuals for 4071A 1.20
- Software CD-ROM and manuals for SPECS 2.30

Date:

September 22, 1998

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*           MODIFICATION RECOMMENDED           *
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*           STANDARDS: LABOR HOURS  __7.0 hour__ *
* ACTION CATEGORY: ON SPECIFIED FAILURE  _x_   IMMEDIATELY  __ *
*           AGREEABLE TIME  __ *
* LOCATION CATEGORY: CUSTOMER INSTALLABLE  _x_   ON-SITE  __ *
*           HP LOCATION  __ *
* AVAILABILITY: PRODUCT'S SUPPORT LIFE *

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* SERVICE INVENTORY: RETURN ___ SCRAP ___ SEE TEXT _x *
* USED PARTS: RETURN ___ SCRAP ___ SEE TEXT _x *
* HP RESPONSIBLE UNTIL: _31 October 2000__ *
* AUTHOR/ENTITY: _ET/3301_____ *
* ADDITIONAL INFO: _____ *
